

Heath Divisional Plan 2019/20			
Vision Theme: The Heath is protected and Conserved			
OUTCOME A: The Heath is maintained as a flourishing green space and historic landscape			
Priority 1: A mosaic of natural habitats is maintained and flourishes			
Priority 2: Heritage aspects and landscape character are maintained.			
Priority 3: A balance is maintained between visitor activities and the conservation of natural, built and heritage values.			
Primary Ref	Project	Q2 Status	Q2 Update
A DP1	Implementation of the Hampstead Heath Management Strategy	On track against milestones	<p>Significant progress has been made with this project; the Hampstead Heath Management Strategy was approved by the Hampstead Heath, Highgate Wood &amp; Queen's Park Committee (HHHWQPC) in November 2018 and the Strategy has been published and widely circulated.</p> <p>Work has commenced to develop the Measurement Framework and an initial staff workshop took place in September 2019, with a further event planned for December 2019, which will then enable wider engagement and consultation.</p> <p>The Annual Update was approved by HHHWQPC in September 2019 and will be promoted through the website and social media.</p>
A DP2	Hampstead Heath Ponds and Wetlands Plan	Project behind schedule	<p>The Department of the Built Environment have commissioned a silt survey across the Heath ponds commencing November 2019. This will inform the prioritisation of pond desilting across the Heath and will form a critical element of the Ponds and Wetlands Plan.</p> <p>Desilting works in Golders Hill Park are scheduled for winter 2019/20.</p>
A DP3	Veteran & Ancient Tree Protection	On track against milestones	<p>25 veteran trees have been worked on or around in 2019. The resurvey of the Heath's veteran trees is ongoing with West Heath almost complete and East Heath on track for completion by 2020.</p> <p>The Tree Team delivered a Vet Tree Trail project with The Ancient Tree Forum and the other City of London Corporation Open Spaces, mapping and showcasing 15 of the Heath's finest veterans, delivering guided walks for the public and professional tree managers.</p> <p>2 veteran trees have been lost as a result of root failure (Cohens Field and Mother Huffs).</p>
A DP4	Asset Management Plan (AMP) for Hampstead Heath	Completed	
A DP5	East Heath Car park resurfacing and drainage improvements	Project on hold	<p>Currently frozen as part of the Fundamental Review. Capital bid to be submitted November 2019.</p> <p>Risk Register updated.</p>

## Heath Divisional Plan 2019/20

### Vision Theme: The Heath is protected and Conserved

**OUTCOME A:** The Heath is maintained as a flourishing green space and historic landscape

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A DP6	Development of guiding principles for visitor services across all sites	On track against milestones	The Project to develop a code of conduct for dog walking and a licencing scheme for commercial dog walkers is progressing. A focus group meeting has been completed and the results of an online survey are being analysed. Feedback to be provided to the Hampstead Heath Consultative Committee in October 2019 for discussion.
A DP7	Bio-security Management	On track against milestones	<p>Oak Processionary Moth - Total recorded at Hampstead Heath &amp; Highgate Woods 2019. 1067 nests in 412 trees. HH – 957 nests 368 trees. HW – 110 nests 46 trees.</p> <p>During summer 2019 a target based approach was deployed with nest removal in high usage areas. Total nests removed by contractors; 428 nests from 87 trees, Leaving 639 nests in 325 trees. (HH Tree Team removed 23 nests from the total nest numbers).</p> <p>The Tree Team continue to find nests in oak trees being worked on and storm damaged branches.</p> <p>OPM nests are down significantly from 2018. 1894 nests in 680 trees across both sites, HH – 1822 nests in 643 trees. HW – 72 nests in 37 trees. At this time we are unsure if this is a downward trend or just seasonal.</p> <p>The Team continue to remove large diameter Massaria infected branches from London Plane trees at Southend Green and the Heath Extension.</p> <p>Ash die back is noted on the Heath (mainly saplings) and has not affected mature trees at this time.</p>
A DP8	Monitoring development which may impact upon the Heath	On track against milestones	<p>Monthly monitoring of planning applications and decisions continues across Hampstead Heath, Highgate Wood, Queen's Park and Keats House.</p> <p>South Fairground Appeal Ref: APP/X5210/C/18/3193167 The appeal was dismissed on the 13/09/2019 and the enforcement notice upheld.</p>
A DP9	Assess the archaeology and historical importance of Hampstead Heath	Project behind schedule	<p>Project Plan to be updated.</p> <p>Ongoing consultations with Historic England in relation to the Tumulus and Branch Hill Pond.</p>

Vision Theme: The Heath enriches lives			
OUTCOME B: Improved quality of life for Heath visitors			
Priority 4: Improved physical health, mental health and emotional well-being			
Primary Ref	Project	Q2 Status	Q2 Update
B DP1	Development of the Cultural Policy	Project behind schedule	Project Plan to be updated.
B DP2	Develop a Play Policy	Completed	Play Principles agreed and embedded in ways of working.
B DP3	Implementation of Events Policy	Completed	
B DP4	Review & development of Golders Hill Park Zoo	On track against milestones	Phase one of the donkey enclosure completed. Currently seeking planning permission for the installation of stables in the deer enclosure.
B DP5	Development of the Adventure Playground	On track against milestones	Planning Application submitted. Funding secured. Contactor appointed.
B DP6	Health & well-being - Development of a Sports Strategy	Project behind schedule	Following extensive feedback, the Corporate Strategy Team have prepared a second draft of the City of London Corporation Sports and Physical Activity Strategy. This will commence consultation during autumn 2019.
B DP7	Develop a Master Plan for optimising Facilities at Parliament Hill	Project behind schedule	Project Plan to be updated.

Vision Theme: The Heath is inclusive and welcoming.			
OUTCOME C: The Heath is inclusive and welcoming to a diverse range of visitors.			
Priority 5: Increasing social inclusion.			
Priority 6: Diversity and Equality.			
Primary Ref	Project	Q2 Status	Q2 Update
C DP1	Access Audit and landscape improvements.	Project changed	<p>Consultation completed for Golders Hill accessible car park. HHCC to discuss the report at their October meeting.</p> <p>Access reviews commissioned for the swimming and bathing facilities.</p>
C DP2	Community Heath	Project ahead of schedule	<p>The project has delivered over 100 events for over 1,600 participants from disadvantaged or excluded backgrounds. Events have included guided walks, parent/child activities, picnics, mindfulness, taster volunteer sessions. Many of the participants were first time visitors to Hampstead heath and participating of BAME individuals exceeded expectations.</p> <p>Staff have been supported by over 250 volunteers and attended several outreach events in the local community.</p> <p>Strong links have been built with many community groups and Charites, across Camden, Barnet and Haringey.</p> <p>The second annual Community Heath Festival took place in June 2019, welcoming hundreds of visitors to the Heath.</p>
C DP3	Introduction of longer leases at Cafes across the Heath	On track against milestones	<p>This project is on schedule for Hampstead Heath.</p> <p>Regarding the tender of the Queen's Park Café, pop up events organised in the Park, followed by focus groups and online survey.</p> <p>Highgate Wood and Queen's Park Café tender process will take place over winter 2019.</p>

## Vision Theme: Together we care for the Heath

OUTCOME D: Greater number and diversity of people taking care of the Heath

Priority7: Increased sense of collective ownership and personal responsibility

Priority 8: Visitor behaviour is pro-environmental

Priority 9: People treat the Heath and other visitors with respect

Priority 10: Responsible Management

Primary Ref	Project	Q2 Status	Q2 Update
D DP1	Waste Management	Project behind schedule	New Corporate Waste Management contact went live in April 2019. Twice weekly general waste collections implemented for the Broad Walk. Two recycling stations trialled summer 2019 at Parliament Hill. Contact for food waste from the cafe's implemented. Learning from summer 2019 to be discussed with the HHCC at their October meeting.
D DP2	Development of volunteering opportunities across the Division	On track against milestones	Heath Hands Partnership Agreement reviewed and signed off. Heath Hands are celebrating 20 years of volunteering this year.
D DP3	Wild About Hampstead Heath	Project ahead of schedule	Around 3000 visitors have engaged with the weekly WaHH interpretation sessions during the year. There are over 30 volunteer Wildlife Interpreters delivering a range of nature based wildlife activities across the Heath. The sessions are building important connections to the Heath's wildlife. The use of social media ensures that a wide range of audiences are reached.
D DP4	Communications and Engagement Plan	Project behind schedule	The Communications and Engagement Plan is in development. Stakeholder mapping is being reviewed and updated.
D DP5	Efficiencies and Investment Plan	On track against milestones	The City of London Corporation Fundamental Review has provided a focus for looking at efficiency, innovation and income generation across the Open Spaces Department.
D DP6	Maximise opportunities for more effective use of IT	Project behind schedule	Extensive discussions have been taking place with the City of London Corporation's IT teams in order to deliver solutions and ensure full compliance with Financial Regulations. Plans to move fully to Pay by Phone payments for parking are progressing positively. The Project to install contactless payment is behind schedule.
D DP7	Ensure the health and welfare of our skilled and motivated staff	On track against milestones	A number of Culture Board events have taken place and staff from across the Department are engaged with this scheme.  Actions from the Open Spaces Staff Survey and Corporate Staff Survey are being delivered.  A Pulse staff survey is currently been undertaken to help measure progress against the Departmental Action Plans.
D DP8	Ensure the Divisions Fleet is ULTRA Low Emissions Zone (ULEZ) compliant by 2021	On track against milestones	Local Fleet & Plant Management Plan updated. This will inform procurement and funding arrangements.

## Queen's Park, Highgate Wood and Keats House 2019/20

Primary Ref	Project & Action to deliver the objective	Q2 Status	Q2 Update
DP1	<b>Keats House Community Infrastructure Levy Project (CIL)</b>	Project behind schedule	London Borough of Camden have yet to determine the Planning Application for the consents required to deliver the essential elements of the project. The planning applications were submitted in March 2019 and, since that date, there have been meetings with local stakeholder groups and the LB Camden, most recently on 3/9/2019 to try to clarify the proposals and materials.
DP2	<b>Highgate Wood - Roman Kiln Project</b>	Project changed	<p>The Friends of Highgate Roman Kiln (FOHRK) are continuing their work towards submitting a grant application to the National Lottery Heritage Fund (NHLF). FOHRK held a well-attended fund-raising evening at the Highgate Wood Pavilion Café on the 5 July 2019 attended by key partners in the project. The charity group are now focusing on submitting a capital grant application to City Bridge Trust to cover the costs of the extension of the information building, the restoration and installation of the kiln and the interpretation material. FOHRK have delayed the application to NHLF in order to await confirmation from City Bridge Trust, and plan to submit their application in May 2020.</p> <p>Currently obtaining final costings for the extension and conversion of the information building, planning application requirements and the role of City Surveyors Department</p>
DP3	<b>Queens Park Sandpit &amp; Toilets</b>	Project on hold	<p>Currently frozen as part of the Fundamental Review. Capital bid to be submitted November 2019.</p> <p>Risk Register updated.</p>
DP4	<b>Keats 200 Celebration</b>	On track against milestones	The Keats200 bicentenary programme continued with a new refreshed exhibition at Keats House celebrating the 200th anniversary of the Brawne family moving in to Wentworth Place. A major loan from the Fitzwilliam Museum took place over the May Bank Holiday weekend with the display of the 'Ode to a Nightingale' manuscript. Investment in a new display case and partnership projects with the Keats Foundation and LMA, have enabled a more frequent re-display of objects related to Keats's life and works as well as widening awareness of the programme.
DP5	<b>Continue to implement strategies that direct and support the outcomes and priorities for the management of Queen's Park, Highgate Wood and Keats House</b>	On track against milestones	<p>This work continues for Queen's Park including the development of a Woodland Walk Management Plan and a forthcoming review of the Conservation Management Plan.</p> <p>The mid term review of the Highgate Wood Conservation Management Plan has been completed. The Woodland Management Plan has been approved.</p>